



TACKLING ORGANISED
EXPLOITATION
PROGRAMME

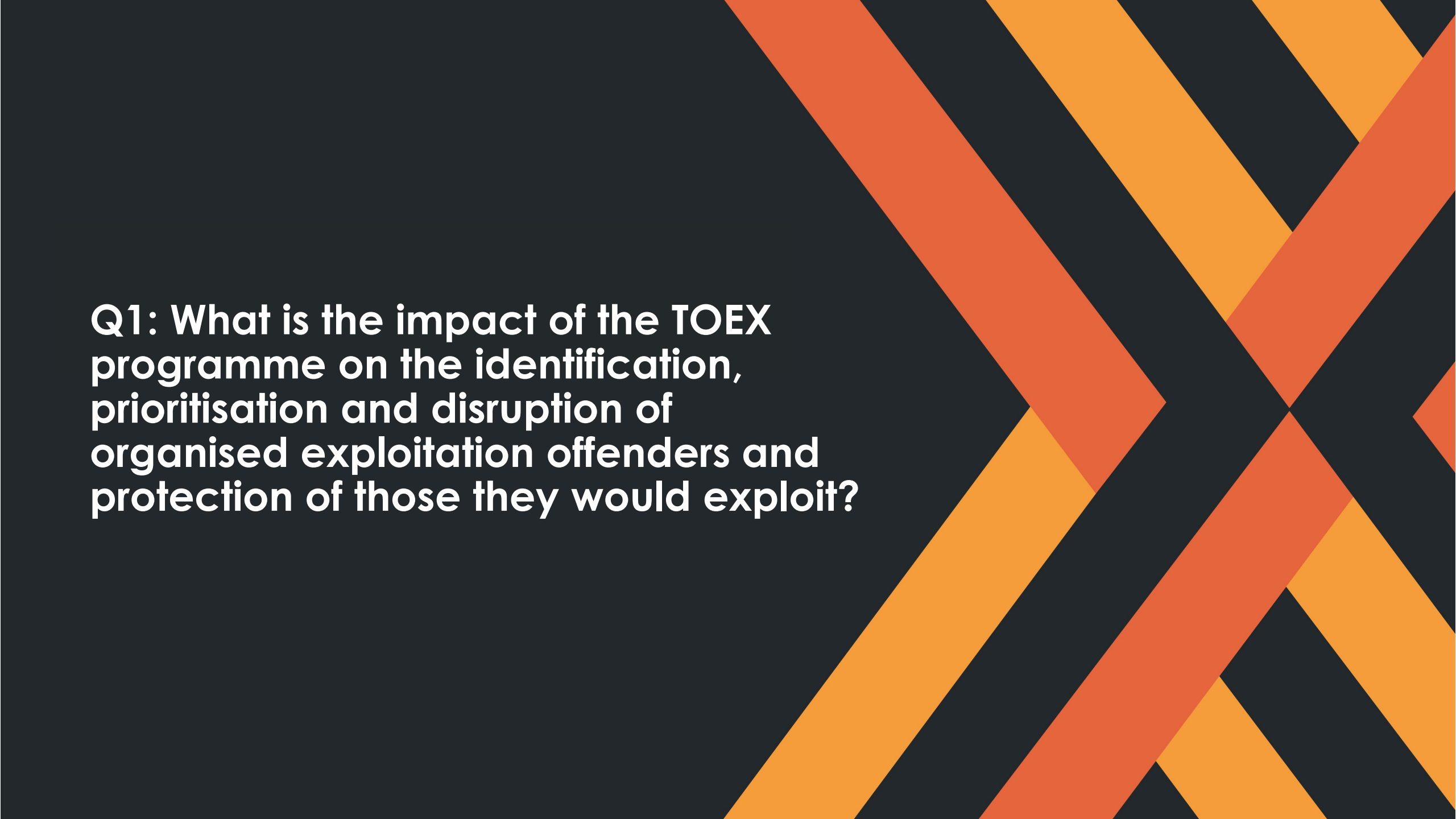
Evaluation Pack

2025 – 26 End of Year Report

Figures correct as of 6th April 2026 unless stated otherwise

KPIs designed to measure TOEX success against the strategic outcomes identified in the key research questions

Q.1	What is the impact of the TOEX programme on the identification, prioritisation and disruption of organised exploitation offenders and protection of those they would exploit?	4 KPIs
Q.2	How effective is the TOEX model? (centrally coordinated, regionally delivered)	5 KPIs
Q.3	How feasible, scalable and cost-effective is a centrally delivered <i>TOEX Capabilities Environment</i> for programme and policing users?	3 KPIs
Q.4	How feasible, accessible and cost-effective is it to upscale the TOEX advanced analytics and AI products across the TOEX network and beyond the programme?	3 KPIs
Q.5	What is the ongoing financial efficacy of the TOEX model (operational & technical), in terms of costs incurred and savings realised?	2 KPIs



Q1: What is the impact of the TOEX programme on the identification, prioritisation and disruption of organised exploitation offenders and protection of those they would exploit?

Increase TOEX support to VAWG-related OE demand, including increasing positive outcomes generated

Appropriately record, track and report moderated outcomes for TOEX supported VAWG operations. Including – count, number of individuals referred through a safeguarding channel (Workload Tracker & APMIS), and 4P disruptions.

77% of operations supported by TOEX since inception involve an aspect of VAWG

VAWG Since Inception



Safeguarding Referrals

1083



Intelligence Reports

8355



Disruptions

1040

VAWG 2025-26 FY



Safeguarding Referrals

252



Intelligence Reports

1864



Disruptions

378

The visuals above relate to VAWG threats (CSE and MSHT) specifically. The total figures across all threats since inception are: **1210** (25-26: 307) safeguarding referrals, **9303** (25-26: 2268) intelligence reports and **1319** (25-26: 423) disruptions.

Case Study SEROUCU Op 69

Investigation into concerns of Child Sexual Exploitation carried out by a small group of males between the ages of 14 and 19 years old. The offending involves sexual activity with the victims, who are often incapacitated through alcohol or drugs. The victims are taken to hotels (on occasion with a group of the suspects) and images/videos are taken of the victims during the sexual acts, which are then used to blackmail them into not reporting the offences. The suspects have also committed these offences in their own vehicles and in rented hire cars/vans. The victims are all female and were between the ages of 13 and 16 years old when the offences took place.

Value Added by TOEX

- ✘ Identified 27 previously unknown vulnerable individuals and referred them to the Force for safeguarding.
- ✘ Submitted 21 intelligence Reports including information relating to the exploitation of the victims, but also the submission of intelligence that assisted in the development of the drug aspect of the investigation. The intelligence reports submitted enabled previously unlinked suspects to be linked on police intelligence systems, improving the understanding of how the suspects knew each other.
- ✘ TOEX's Scan Assist App was used to develop the information that was found on police systems into a larger, more detailed product.
- ✘ Improved Force understanding of the threat by bridging the gaps in the intelligence and providing the investigation team with direction.

Increase TOEX support to VAWG-related OE demand, including increasing positive outcomes generated

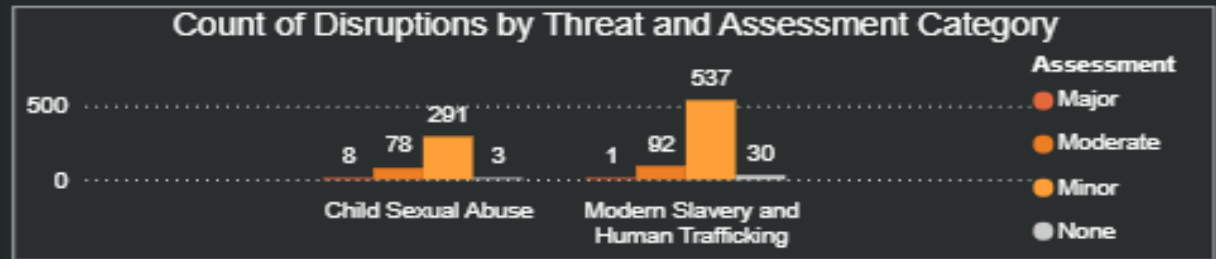
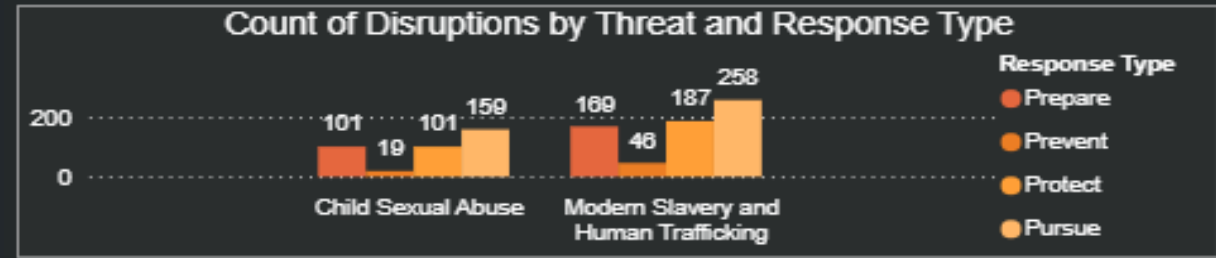
Appropriately record, track and report moderated outcomes for TOEX supported VAWG operations. Including – count, number of individuals referred through a safeguarding channel (Workload Tracker & APMIS), and 4P disruptions.

Since Inception



Lead Disruptions : A lead disruption is recorded by the agency that is tasked with responding to the OCG, individual or SOC threat; they are likely to have primary responsibility for conducting the disruption.

Support Disruptions : A support disruption is recorded by an agency that has provided some form of resource or capability to assist another agency, which directly leads to an impact against an OCG, individual or SOC threat.



Child Sexual Abuse



Modern Slavery and Human Trafficking



Outside Ring = Total Number of Disruptions with CSA/MSHT as the Primary Threat

Inner Ring = Number of Sub Threats (if a disruption includes two CSA/MSHT sub threats, both are counted separately).

The inner ring count includes CSA/MSHT sub threats even where CSA/MSHT is NOT the Primary Threat.

Increase TOEX support to VAWG-related OE demand, including increasing positive outcomes generated

Appropriately record, track and report moderated outcomes for TOEX supported VAWG operations. Including – count, number of individuals referred through a safeguarding channel (Workload Tracker & APMIS), and 4P disruptions.

Case Study

LONDON Op 62

Investigation into the child abduction, and believed sexual grooming, of a vulnerable, neurodivergent 15-year-old girl under the care of Social Services. The victim was taken from her care home address in a different area of the country in the early hours by two men that she had met on Snapchat. The suspects drove her down to London where she spent the next 2 weeks moving from address to address before she was found in a different male's flat over two weeks later.

Value Added by TOEX

- ✂ Conducted quick time research and phone data analysis, identifying an address believed to be the hiding place of one of the suspects. This was relayed to the proactive unit who visited the address and the suspect was arrested for child abduction and his devices were seized.
- ✂ Assisted the Missing Persons Unit by submitting requests for communications data relating the missing person's social media accounts. The information gained from this identified the make and model of the phone the victim was now using as well as the network that the new phone number was on. TOEX advised the Missing Persons Unit of additional data that should be applied for, and how to combine this with information obtained by TOEX to identify the new phone number. Further work conducted by the Missing Persons Unit following this advice identified a new phone number which was later linked to another suspect. They were located using the phone data and shown to be with the victim. The suspect was arrested for child abduction and the victim was safeguarded.
- ✂ Snapshot profiles were created for three identified suspects and the victim. A call data application was submitted to obtain three months historic data on each of the suspects and the victim prior to the victim going missing to help establish if this is part of an organised crime group. The call data identified a common contact between one of the suspects (who had already been arrested) and the victim. The number was attributed, a subject profile created, and a further call data application submitted for them. They had been in contact with the victim a month before she was reported missing and had contact with the linked suspect the night she was collected from her home. This information was passed onto the investigation team who arrested the suspect and seized devices. TOEX created an evidential mapping and call schedule documents to assist with the interview of this suspect.
- ✂ Created an analytical presentation which showed the mapping of the victim's call data for the period she was missing. There was no other potential colocation between the victim and the suspects after she was dropped into central London and no contact between the suspect the victim was found with and the other suspects.

Increase the identification of new threats through APMIS vulnerability recording

New vulnerabilities tracked over time across TOEX regional and national team taskings. (Including OCGs and PIs)

Since Inception



OCGs
Identified

43



PIs
Identified

35



Vulnerabilities
Identified

20



Disruptions

1319

2025-26 FY



OCGs
Identified

8



PIs
Identified

4



Vulnerabilities
Identified

4



Disruptions

423

Case Study

TARIAN Op 49

Investigation into the exploitation of children by an adult male. A priority individual was believed to be using children to supply Class A drugs and taking female children to various addresses and having sex with them. The male had not been directly named nor linked to offences due to non-engagement by the victims. TOEX were tasked to review intelligence and review opportunities to link him to offences of drug supply and modern slavery.

Value Added by TOEX

✘ Identified intelligence gaps and liaised with Source Unit & local intel departments to fill gaps and enhance the intelligence picture for the principal subject and criminality.

✘ Identified and obtained comms data for both known and previously unknown devices. The devices were reviewed, identifying victims, criminal associates, travel patterns and locations of interest for proactive police action.

✘ The TOEX analyst highlighted that a subject's phone data was placing him in a particular location, which directed enquiries to the area and led to his arrest.

✘ CPS charged the male with a Sec 1 Modern Slavery offence, as well as PWITS Class A. Following trial, he was found guilty of both offences and received a seven-year prison sentence and a STPO (Slavery and Trafficking Prevention Order) was issued.

✘ Attended numerous CPS conferences to support and facilitate a modern slavery charge. CPS asked for additional information to support consideration for charges in absence of victims providing evidence. TOEX researched and created a "victimology" report for the known victims.

Increase the identification of new threats through APMIS vulnerability recording

New vulnerabilities tracked over time across TOEX regional and national team taskings. (Including OCGs and Pls)

Case Study

TARIAN Op 102

The tasking Force attended a report of sexual assault. The suspect was the occupier at the address and the victim, aged in her twenties, were both South American. She disclosed that she had attended the flat to meet up with friends, however the suspect had drugged her, then sexually assaulted her. On Police arrival, a variety of controlled drugs were located in plain view, as well as a computer which was switched on. The folders displayed on screen contained photographs of suspected sex workers, who were holding up ID, a date and an Adult Sex Website profile ID, whilst stood next to a post box. A spreadsheet was also displayed, which indicated it was used to record sex work undertaken by each female, money earned and commission taken by the person controlling the activity. TOEX were asked to assist in reviewing the data recovered on the computer, to identify the females for safeguarding opportunities and to develop any intelligence around the group.

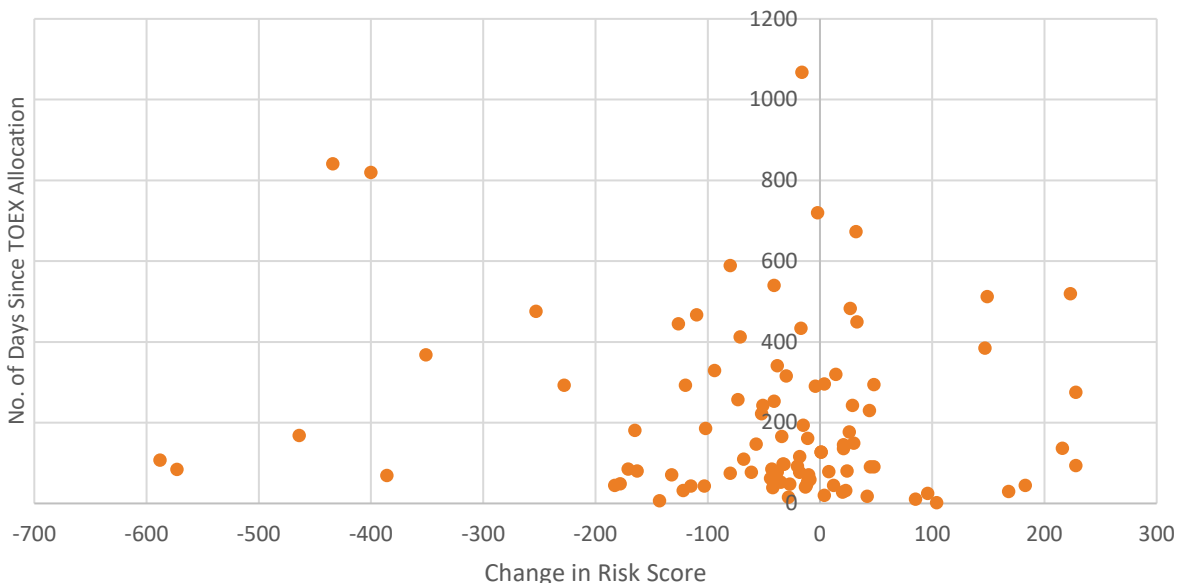
Value Added by TOEX

- ✘ Submitted data request for Adult Sex Website data held to assist with identification of the females listed. This led to mobile numbers being established and open-source intelligence research enabling the researcher to link the numbers to the females identified on the spreadsheet. Enquiries carried out for each of these females either confirmed that they had already departed the UK, or showed them as having transient lifestyles, regularly moving to different areas of the UK, therefore making safeguarding visits challenging. However, one out of region address was identified and referred to the relevant Force for safeguarding visits to take place.
- ✘ Data obtained from Adult Sex Websites confirmed that the suspect had paid for several adverts. TOEX carried out a review of the bank accounts linked to the suspect for evidence of activity to indicate involvement in organised sex work or overseas transaction, to support the belief that he was involved in trafficking females into the UK for the purpose of sex work.
- ✘ Translated and reviewed the suspect's seized devices and established regular contact was between him and female living in Spain. The communication between them was linked to sex working, and the suspect referred to available women based in other countries. TOEX submitted composite intelligence logs for the suspect and his believed links to organised sex work, which was disseminated to the NCA and Interpol, so that checks could be carried out with Spanish authorities to identify a link between the persons involved.
- ✘ Identified and mapped a previously unknown OCG.
- ✘ The NCA confirmed that all subjects involved in this investigation are of interest to Spanish authorities. Europol also have an interest in the same subjects for human trafficking offences. The NCA requested the investigation be escalated and transferred to them. A threat transfer form was completed by TOEX and formal transfer was confirmed at a regional SOC tasking meeting.

Impact positive changes in OE case Risk Scores

MoRiLE score changes across both TOEX and non-TOEX operations compared using statistical similarity measures to identify if TOEX involvement leads to earlier identification of risk and risk reduction activity.

Risk Score Change by Number of Days Since TOEX Allocation



TOEX were involved in 219 assessments across 94 operations in 2025-26.

TOEX support is reflected in both increases and decreases in Risk Score as intelligence development can identify additional risk and intelligence gaps, resulting in an increase, as well as opportunities for disruption, resulting in a decrease.

The Risk Score increased in 34 instances, with an average increase of 70 points, and decreased in 61 instances, with an average decrease of -114 points. In 124 of the assessments, the Risk Score did not change.

23 Risk Score decreases and 9 increases were larger than 100 points.

Risk Score Disruptions

Since Inception

TOEX Avg. Risk Decrease	Non TOEX Avg. Risk Decrease
-216	-128
67% larger average disruption Risk Score decrease	

2025-26 FY

TOEX Avg. Risk Decrease	Non TOEX Avg. Risk Decrease
-208	-116
79% larger average disruption Risk Score decrease	

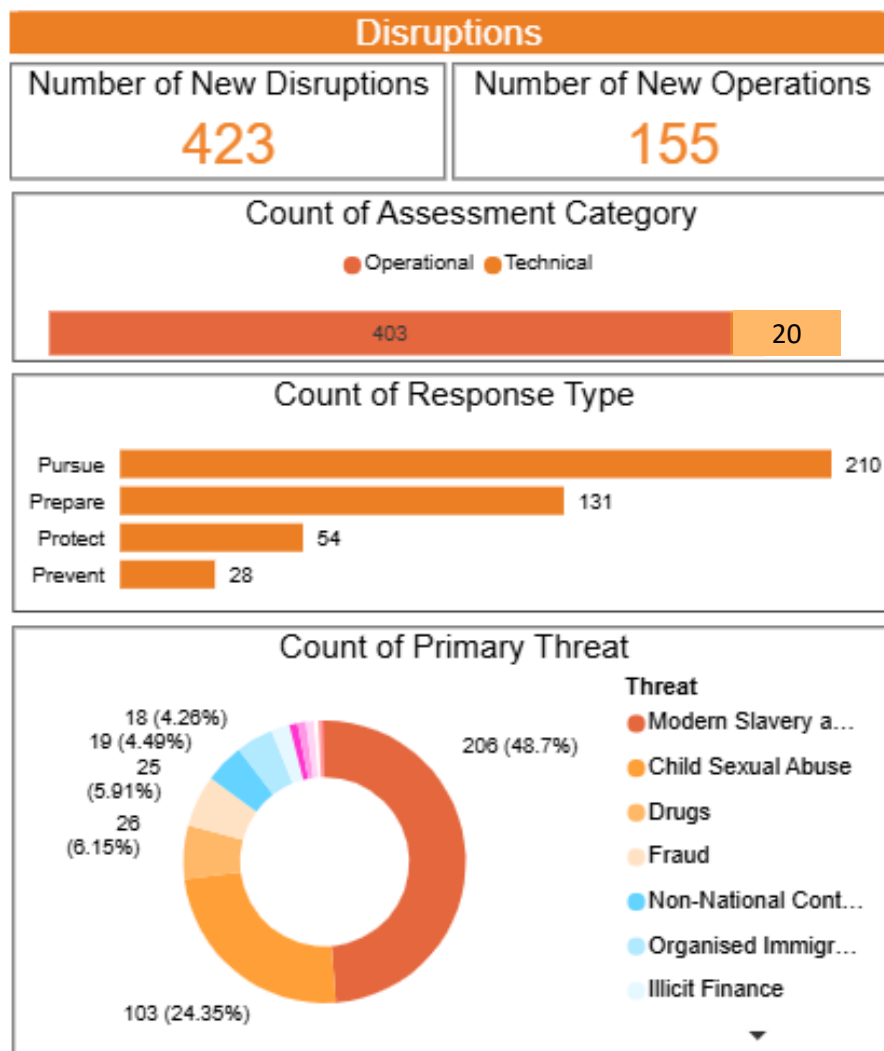
Since inception, operations supported by TOEX are **20% faster** to reach first disruption activity (a decrease of more than 50 points) than operations not supported by TOEX when controlling for exploitation threats only. It takes **233 days on average for a TOEX supported operation to see a decrease of at least 50 Risk Score points compared to 283 days** on average for operations not supported by TOEX.

The average Risk Score decrease constituting disruption activity (a decrease of more than 50 points) is **216 for TOEX supported operations** and 128 for operations not supported by TOEX when controlling for exploitation threats.

In 2025-26, TOEX operations were minimally slower to disrupt at 133 days on average compared to 122 for non TOEX exploitation operations, but **the average decrease was almost 80% larger for TOEX operations at -208 than non TOEX at -116.**

Increase 4P OE disruptions informed by TOEX products – 2025-26 FY

APMIS disruptions used to quantify effect of TOEX involvement in an operation compared to non-TOEX operations. Qualitative info used to contextualise disruptions. What would have happened without TOEX?



There are a further 23 disruptions currently awaiting moderation.

Exploitation Threats (County Lines, CSA, MSHT and OIC) account for three quarters (n. 314) of the disruptions recorded in 2025-26. Disruptions recorded against non-exploitation threats (e.g. drugs, firearms) relate to recording rules.


There have been **1319 disruptions against 285 operations since programme inception of which 11% (n. 118) relate to the use of TOEX's technical Apps**. Reporting rules state that one capacity/capability building disruption can be recorded for each App per Force.

Case Study NWROCU Op 60

Referral from a force Child Exploitation team regarding a male suspected of sexual communication with a 15-year-old female, including inciting her to commit sexual acts. TOEX assistance was requested to complete analysis of the call data between the suspect and victim. 19 disruptions have been recorded between April and December 2025.

Value Added

- ✂ Seven disruptions relate to the attribution of social media handles to individuals known to have engaged in sexual conversations with children. Information was passed to each relevant Force for subsequent arrests.
- ✂ As part of the intelligence development work conducted by TOEX, one of the suspects identified was a male on bail from Police Scotland for child sex offences. TOEX identified that he was using a social media account in breach of his bail conditions and an evidential product was disseminated to Police Scotland to support the male's arrest.
- ✂ Three safeguarding referrals were submitted,
- ✂ **Update:** Seven individuals previously unknown to police, and one known, identified by TOEX were arrested across six different Force areas for offences including sexual communications with a child and the possession of IIOC.



Q2: How effective is the centrally coordinated, regionally delivered TOEX model?

Increase TOEX-generated output that enriches intelligence products through proactive realisation of hidden harm

Count of self-generated taskings and analysis of what happens with development, forward ownership, and prioritisation within relevant tasking processes.

Proactive Job Overview

Since Inception

- ✘ A quarter of TOEX's jobs since inception are proactive or identified by TOEX.
- ✘ Over 50% of proactive jobs are full support compared to 35% of tasked jobs.
- ✘ 15% of proactive jobs are escalated following TOEX development compared to 10% of tasked jobs.
- ✘ There are currently 67 ongoing proactively identified jobs across the network.

2025-26 Proactive Job Closures

- ✘ 45 proactively identified jobs were closed in 2025-26. This figure includes 16 jobs closed without an outcome recorded due to data quality and recording issues.
- ✘ Six of the closed jobs have had a total of 21 disruptions recorded against them.
- ✘ Seven of the closed jobs were escalated and referred into the relevant Force (n. 5), ROCU (n. 1) or TOEX team (n.1) for further development or action.
- ✘ One proactive technical job was replaced by the development of a more advanced technical App now accessible in the Capabilities Environment.

Highlights

- ✘ **LONDON Op 39:** Investigation into a facilitator paying for a large number of Adult Sex Work adverts across the country. Intelligence development by TOEX led to the arrest of the principal subject for offences linked to Modern Slavery and Human Trafficking and adult sexual exploitation. Another individual was also found during the search of the principal subject's home and arrested for Immigration Offences. Two women were found at the property and safeguarded on site. The intelligence developed and disseminated by TOEX also assisted two additional ongoing operations being run by two different Forces.
- ✘ **SEROCU Op 71:** Investigation into child sexual exploitation, whereby an older male, with previous intelligence linking him to drugs and human trafficking, has been identified as having a relationship with a 15-year-old female. The production of an analytical report by TOEX highlighted a breach of CAWN between the subject and the victim. This evidenced that the 15-year-old was still being exploited by the subject and advertised on ASW platforms for sexual services. The dissemination of this report led an emergency protection order for the victim and her 3-year-old sibling, and the arrest of their mother for being complicit in the exploitation.
- ✘ **SWROCU Op 98:** Investigation looking at a business that appears to be dealing drugs to children and distributing cannabis parcels through legitimate parcel delivery services, linked to three additional ongoing investigations. Intelligence development by TOEX led to the execution of three simultaneous warrants, two S8 PACE and one S9 PACE, on the subjects addresses and their business. The subjects were believed to be importing and supplying bulk cannabis and money laundering. Two subjects were arrested and large volumes of unaccounted cash (£100k) and valuables (£150k) were seized. The arrests and seizures have had a significant impact on the group's ability to continue dealing drugs to children and the wider community.

Improve the threat picture & inform operational decision making via the provision of high-quality TOEX services

Review of TOEX 'customer' surveys/closure reports used to measure how TOEX products improve threat picture & inform decisions. Value added to National Assessment Centre product

"Research conducted by TOEX has been **vital to securing charges** against my suspect for Modern Slavery and Human Trafficking. They were **able to identify victims** I needed to seek and **offer additional communications and locations of interest**. [Researcher] was absolutely amazing, always fast to reply and a **huge part of why we've managed to secure charges**"

– Warwickshire DC, **TOEX NT Support**

"**Involvement of TOEX was critical** around the use of [software], which our force doesn't currently have. **The investigation would not have gained any traction without this. The expertise, knowledge, guidance and advice of intelligence and analytical staff was also of significant value** in terms of informing the direction of the intelligence development efforts. This support also **gifted additional capacity and resource to the wider investigation** & development which allowed it to move at pace. Engagement with the national team has **afforded us an avenue of deconfliction** and a place to share information for further enhanced development beyond the parameters of our immediate objectives."

– Derbyshire DS, **EMSOU Op 100**

"**If TOEX weren't involved we would have struggled to get this case done within the six-month remand limit which would have let a dangerous offender out on the streets.** The support from the analyst and the support from TOEX assisted with the analytical data and also put us in contact with operational teams who were able to assist us with operational demands."

– Greater Manchester DS, **NWROCU Op 55**

"[...] **Without the support from TOEX I simply would not have been able to progress the investigation as I have. Their support and resources were invaluable to me.** Thanks to the support TOEX have provided me I have been able to disrupt the offending of multiple suspects (including through conviction) and safeguard several children from all over the UK. **The work TOEX did to identify victims in this op with very limited information was amazing** I would not have been able to do this alone or within a reasonable time frame. **I have endless gratitude towards [Intelligence Manager] and his team.**"

– Avon & Somerset DC, **SWROCU Support**

"The subject of the investigation was not local and therefore there was limited available information. **TOEX were able to accumulate all available information regarding the subject which spanned throughout England, Wales and Scotland.** The information provided clarity on the extent of the subjects offending and informed bad character. **Without TOEX assistance, it would have taken up considerable BCU resource to complete the task.**"

– South Wales DS, **TARIAN Support**

"**The service provided by TOEX was very good. The work they provided was something more than a divisional unit could ever complete.** The work also gave us some learning around MSHT developments / investigations which we've taken forward with other developments. [...] I was really impressed with the whole team. **It's clear they all have a wealth of knowledge and knowledge in different areas which when put together they create some very good work.**"

– Sussex PS, **SEROCU Op 56**

Increase identification and mitigation of unmet OE demand, via provision of TOEX enrichment

Adoption of; CSE Taskforce referrals; threat from analysis of MoRiLE capacity & capability assessments; and exploitation threats closed as 'unmet demand' during intel dev stage. Proactive contribution to gaps in UKLE OE response – influencing national practice, process, and policy, where appropriate

Case Study TOEX NT Op 50

Request for further help following the support provided on TOEX NT Op 26, a tasking to assist the NPCC Western Balkans Coordination team with research of telephone numbers identified from data from devices seized during warrants executed in February 2025.

TOEX NT Op 50 was later requested to focus on one telephone number of interest and the linked potential users.

Value Added by TOEX

✂ Researchers and an Intelligence Development Officer processed a large number of checks to research telephone numbers of note highlighted by the NPCC Western Balkans team as having links to criminality. Findings and potential users of note were identified and highlighted to the Western Balkans team.

✂ Support was requested to focus on one telephone number of interest and the linked potential users. Subject profiles were completed on two individuals linked to the telephone number. The number was successfully attributed to one of the subjects. Profiles and details were passed back to the Western Balkans team who plan to send on to Thames Valley Police for further work.

✂ Provided essential support to the Western Balkans team who did not have the resources, capability or capacity to carry out the initial research or to later develop the intelligence into subject profiles. Without TOEX the significant findings within the dataset may not have been explored fully and they may not have been able to progress the findings under Op Lockstream.

Support Provided

It is becoming evident that organised public protection crime is not tackled most efficiently when dealt with in force/regional silos. TOEX are being tasked to help address and “future proof” this gap by partners - NCA, the FTI and Home Office.

- ✂ Exploring a hypothesis that ex-SOC or CSE offenders are running unregistered care homes and exploiting children and young vulnerable adults that live there. Working with the Network Operations Capability (NOC) to see if this is an emerging threat.
- ✂ Reviewing suspicious activity reports (SAR) from financial institutions for concerns of child sexual exploitation (CSE) and how these can be used proactively for safeguarding and disruption, including by UCOL teams via social media.
- ✂ Working with Ofcom to assist with implementation of the Online Safety Act and how Ofcom and Law Enforcement can work better together to identify, disrupt and shut down, websites of concern.
- ✂ Supported Operation Lockstream by assisting with their pilot whereby all migrants arriving via small boat were checked on the police national database to see if they were linked to crime or intelligence of concern. The pilot explored whether a search on PND of these individuals is worthy of being a standard process as part of routine checks.
- ✂ Set up analytical software to identify where there is crossover between jobs anywhere else in TOEX, based on telephone number, names, locations etc. There have been successes at identifying crossovers between jobs meaning we can collaborate and deconflict effectively. We are sharing this with the National County Lines Coordination Centre to show them what could be achieved if they did this with national county lines.

“The service provided by TOEX was very good. **The work they provided was something more than a divisional unit could ever complete.**”

– Leicestershire, **EMSOU Op 159**

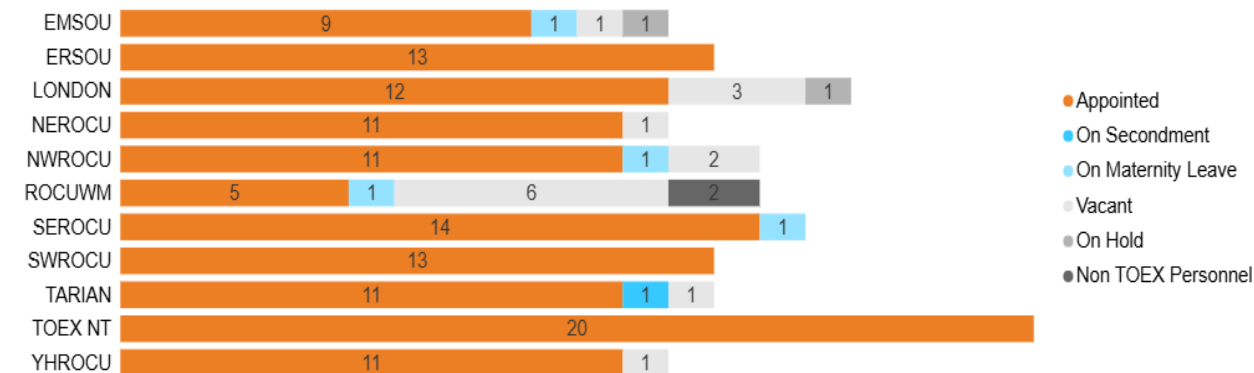
“**I would have not been able to exhaust all my lines of enquiry** regarding a very dangerous offender. The advice, guidance and **assistance was invaluable.**”

– South Wales Staff, **TARIAN Support**

How effective is the TOEX HR Strategy and Capability Strategy in meeting its objectives?

Deliver a strategy capable of maintaining optimal resourcing, developing skilled practitioners, and retaining 'TOEX Citizens'

HR Resourcing Tracker: Count of Post Status by Region



HR Onboarding Update – 2025-26 FY Only

✂ - 3 Returned to Force19 new members of staff have started

✂ 22 members of staff have left

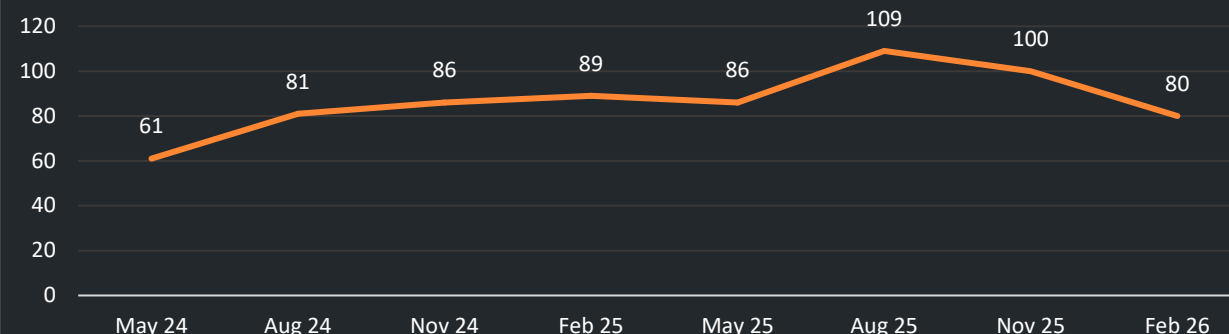
- 2 Internal ROCU Move
- 4 External within UKLE
- 5 External outside UKLE
- 3 Retired
- 2 Dismissed

86% (n. 130) of positions are currently filled, five members of staff are on secondment/maternity leave (3%) fifteen positions are vacant (10%) and two are on hold (1%)

The average length of service across the programme is 956 days (over 2 ½ years)

TOEX Citizen Surveys

Number of Responses



The TOEX Citizen Survey format was reviewed part-way through the year which led to the **highest number of responses received (109) since the survey's inception** in early 2023. This accounted for 80% of staff in post.

The format change involved shifting the emphasis onto the free text answers to help provide additional context and a more enriched understanding of the views and opinions of our TOEX citizens. **85% of respondents included free text answers** following the survey format update compared to 40% on the previous survey, before the format change.

The feedback received through the TOEX Citizen Survey is used to form the content of the All Hands Call. This provides colleagues with an opportunity to engage in discussions about the programme and raise any further questions.

How effective is the communications strategy & activity in meeting programme's stakeholder requirements?

Ensure key stakeholders are engaged & advocacy built, whilst delivering creative content for key milestones & short/med/long term programme objectives

Communications Update

Natalie Reed, Communications Lead:

"This quarter has seen the **16th edition of the e-mag being published**, which included a feature on the launch of a new App to the Capabilities Environment — Scan Assist — alongside insightful case studies, and a round-up of winners and runners up of the TOEX Award at the recent National Intelligence Awards.

"TOEX has also been working with colleagues at Simpson Associates to develop a new video case study – [TOEX and Simpson Associates Video Launch | TOEX](#)

"Additionally, we delivered the inaugural CSAE Disruption Conference in February, alongside the Hydrant Programme and CSE Taskforce, which saw members of the TOEX teams deliver two workshops to delegates."

Digital Media Engagement (up to 22 March 2026)

✂ **LinkedIn** page views: Jan: 137, Feb: 146, March: 75
Posts were seen **17,484** times over this quarter.

✂ **929 website** users in 2025-26 Q4. Nearly 4,100 pages viewed – the most viewed page was the Home Page followed by the 'TOEX Apps' page.

TOEX E-Magazine

The most recent publication of our e-magazine can be found on our website:
<https://www.toexprogramme.co.uk/latest-news/latest-news>





Q3: How feasible, scalable and cost-effective is a centrally delivered TOEX Capabilities Environment for programme and policing users?

Service manage & scale the TOEX CE that hosts secure development / test environment (design/assure) and production environment (operational 'App Store') making it accessible to approved users within TOEX and policing more widely.

Tracked and reported via programme tech management processes. Measures to include count of Forces/users, TOEX timeliness to onboard new Forces/users, cost (service management/run/transactional costs), service accessibility and availability, user experience surveys, user output and platform/app load testing.

Capabilities Environment Update

Pat Thompson, Technical Lead:

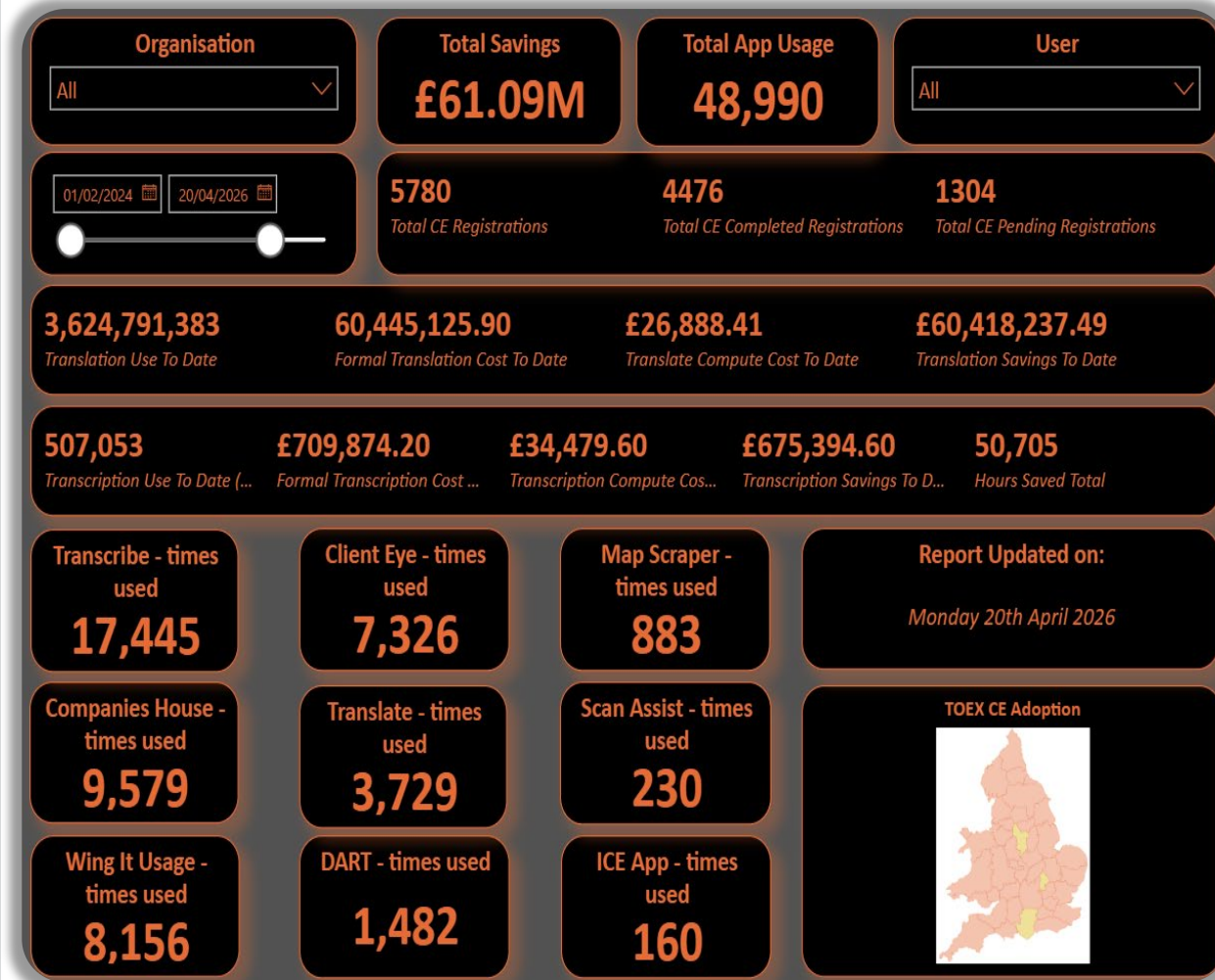
The Capabilities Environment is now accessible to all 43 Home Office forces in addition to being accessed by British Transport Police and the National Crime Agency.

Work is underway for "National System" sign off with Police Digital Service and their cyber team.

Leveraging the Capabilities Environment has enabled a rapid response to the requirements of the OP BEACONPORT data collection as defined by the Group Based CSE review. This was stood up within three months and is now collecting data to support the national enquiry goals.

Headline figures (up to 20 April 2026)

- £61.09 million in savings opportunities
- 48,990 recorded app usages (excluding Beaconport)
- 5,780 registered users.



Meet milestones for the TOEX development & implementation of new Apps/capabilities, in accordance with programme technical delivery plan.

Tracked via the programme's Technical Design Authority (TDA) process. Maps maturity from 'idea', through business need, development testing, assurance and finally deployment. Measures to include count, timeliness of planned implementation, run costs, usage rates, case study highlights.

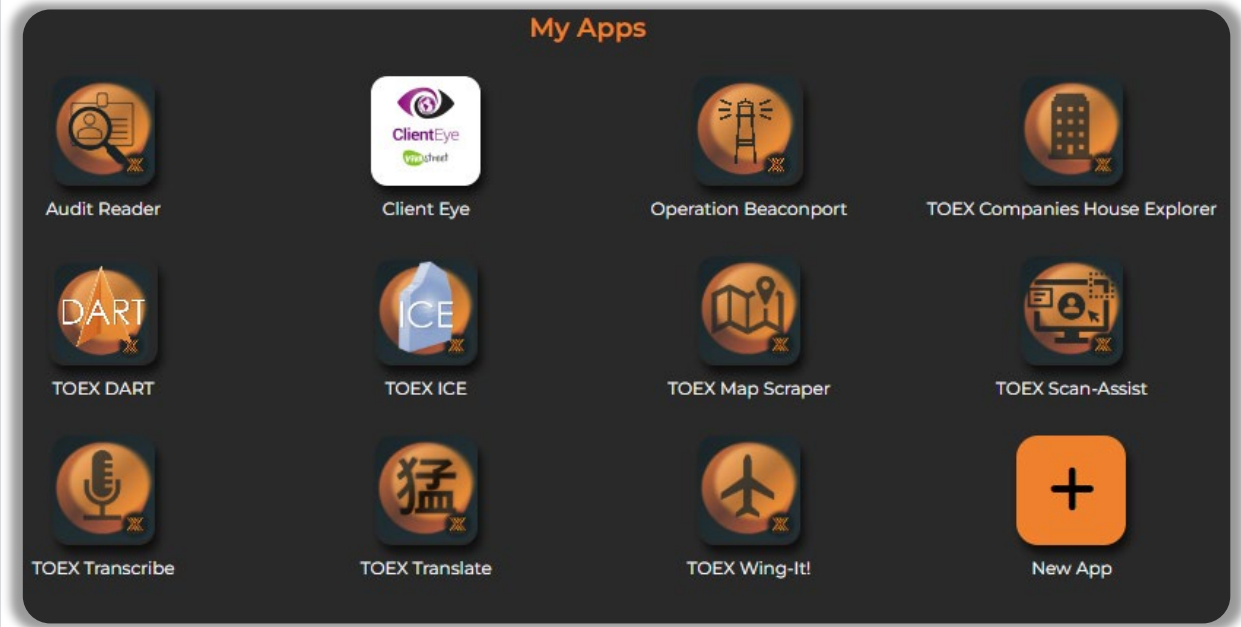
Capabilities Environment Update Pat Thompson, Technical Lead:

The agreed cadence of six applications per year (inclusive of the Applications Directory) has been achieved **on time** and **on budget** for the two years that the Capabilities Environment has been running.

The finalised work plan for FY 26-27 is being finalised however it will retain the "six applications" structure and will feature;

- ✘ Modular additional apps to assist ongoing Op Beaconport requirements (file transfer / national analytics)
- ✘ Up to four new operational applications (TBC whilst Op Beaconport work is defined)
- ✘ Enhancements to existing applications.

All applications developed and released into the Capabilities Environment undergo a full Technical Design Authority process, align Information Security Risk Assurance reporting, DPIA submission and independent CHECK standard penetration testing.



Increase and track capability deployments through APMIS disruption recording

Monitored via APMIS records. Measures include count of capabilities deployed nationally, recorded SOC disruptions, usage rates, case study highlights.

APMIS Disruption Recording

It has been agreed that one capacity/capability building disruption can be recorded for each app per Force.

There is currently a delay in recording disruptions as Forces now have self service access to the Capabilities Environment and do not require input from TOEX to access the apps. We are currently designing a process to identify recent users from the audit data and contact them to request the information required to record a disruption on APMIS, such as the date of the event, a brief description of the event and an assessment rationale detailing the impact to assist in the moderation phase.

This means that the number of disruptions does not currently represent the full scale of usage across the 43 Forces.

Since Inception



Translate App

39



DART App

24



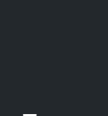
Transcribe App

8



Map Scraper App

6



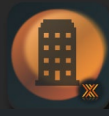
Facebook Friends App

10



Scan Assist App

7



Companies House App

17



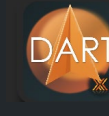
Wing-It App

6



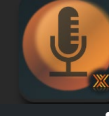
Translate App

8



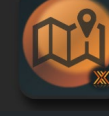
DART App

11



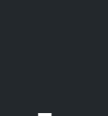
Transcribe App

7



Map Scraper App

6



Facebook Friends App

1



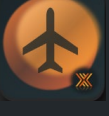
Scan Assist App

7



Companies House App


4



Wing-It App

6

2025-26 FY



Q4: How feasible, accessible and cost-effective is it to upscale the TOEX advanced analytics and AI products across the TOEX network and beyond the programme?

To include any factors that influence the below for each 'product'; Where the product is/could be hosted (TOEX or 'other'), ongoing maintenance of product, any dependency on a Data Platform, whether it has a non-TOEX owner/user (e.g. UCOL)

TOEX Applications Update

Pat Thompson, Technical Lead:

The following applications have an element of explainable machine learning / artificial intelligence capability within them;

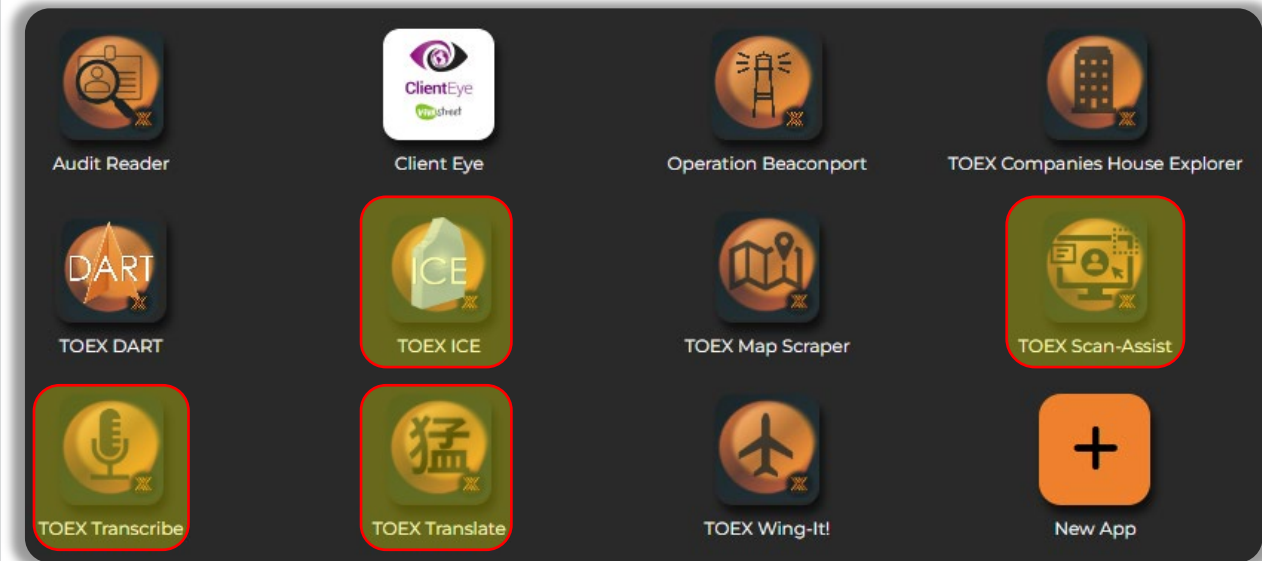
✂ **TOEX Translate** leverages Microsoft's Translation API which in turn leverages Microsoft's Neural Machine Translation technology - [Machine Translation - Microsoft Translator for Business](#)

✂ **TOEX Transcribe** leverages Microsoft's Video Indexer API which in turn leverages Microsoft's Speech to Text model - [Speech to text overview - Speech service - Foundry Tools | Microsoft Learn](#)

✂ **TOEX ICE** identifies markers of CSE in free text – it leverages a locally developed and trained natural language processing algorithm made up of a decision tree model which passes output for validation into a locally hosted language model before.

✂ **TOEX Scan Assist** leverages a locally developed entity extraction model to separate names, locations, identifiers and vehicles from free text to then allow them to be passed to a data model for network analysis.

None of these have a dependency on any service other than existing internationally scaled Microsoft Translation and Speech to Text models. All are scalable to use volumes, and all are available to all TOEX CE users.



Includes an element of Machine Learning technology within the application

Map and report accessibility, cost & usage of each product – noting scalability impacts

Track the number, nature and reach of product users – now & intended (organisation, use case etc), report operational case highlights, record AA/AI costs/usage (storage & transactional).

Total CE Registrations

5,780

Total App Usage

48,990

Total Savings

£61.09m

Total Usage



Translate App

3,729



Transcribe App

17,445



ICE App

160



Companies House App

9,579



DART App

1,482



Map Scraper App

883



Scan Assist App

230



Wing-It App

8,156

Savings and use are noted against...

Translation cost savings broken down by use (measured in characters)

3,624,791,383

Translation Use To Date

60,445,125.90

Formal Translation Cost To Date

£26,888.41

Translate Compute Cost To Date

£60,418,237.49

Translation Savings To Date

Transcription cost / time savings broken down by use (measured in minutes)

507,053

Transcription Use To Date (...)

£709,874.20

Formal Transcription Cost ...

£34,479.60

Transcription Compute Cos...

£675,394.60

Transcription Savings To D...

50,705

Hours Saved Total

Use of TOEX AA & AI products are tracked, including organisation, method of delivery and any onward care/feed challenges. Disruptions to be noted (where available, appreciating users may be o/s TOEX), 'Customer' feedback evaluations to provide information regarding user experience and opportunities to re-purpose (vary threat focus).

TOEX Data Platform Update

Pat Thompson, Technical Lead:

The TOEX data platform active in serving MISPER, VAWG and CSE related insight to the nine forces that make up the Athena consortium.

The platform, hosted within Norfolk, is accessible via federated access to the nine forces and simply requires a Power BI Pro licence (packaged as part of all forces Microsoft enterprise agreements)

✂ This remains an underutilised resource that has parallel proof of concept products involving ViSOR and County Lines threat lens visualisations.

✂ The data platform remains inextricably linked to the Athena RMS contract. It is known that the ERSOU forces (seven of the nine existing Athena forces) are considering moving to a new RMS at the end of the Athena contract.

The screenshot displays the TOEX Report Share interface. On the left is a sidebar menu with the following items: TOEX Report Share (with logo), Copilot, MISPER, VAWG, MISPER Pack, VAWG Pack, ERSOU_MAFB CSE Scan-Assist, ERSOU_CCE Scan-Assist, Beds CSE Scan-Assist, Cambs CSE Scan-Assist, Essex CSE Scan-Assist, Herts CSE Scan-Assist, Kent CSE Scan-Assist, Norfolk CSE Scan-Assist, Suffolk CSE Scan-Assist, West Mercia Money Launder..., and West Mercia CSE Scan Assist. The main dashboard area is titled 'Force Summary' and contains several data cards: 'MisPER nominal not mapped to Athena database', 'MisPER nominal by age, gender and ethnicity', 'Unmapped MisPER', 'Demographics', 'Missing records summary', 'Missing record detail', 'MisPER Summary', 'Missing Detail', 'MisPER Trend', and 'MAFB'. On the right side of the dashboard, a list of forces is displayed: West Mercia Police, Cambridgeshire Const..., Bedfordshire Police, Essex Police, Hertfordshire Constab..., Warwickshire Police, Kent Police, Suffolk Constabulary, and Norfolk Constabulary. At the bottom right, there is a 'TOEX Data Sharing' meeting card with a 'Meet now' button and a participant count of 62.