



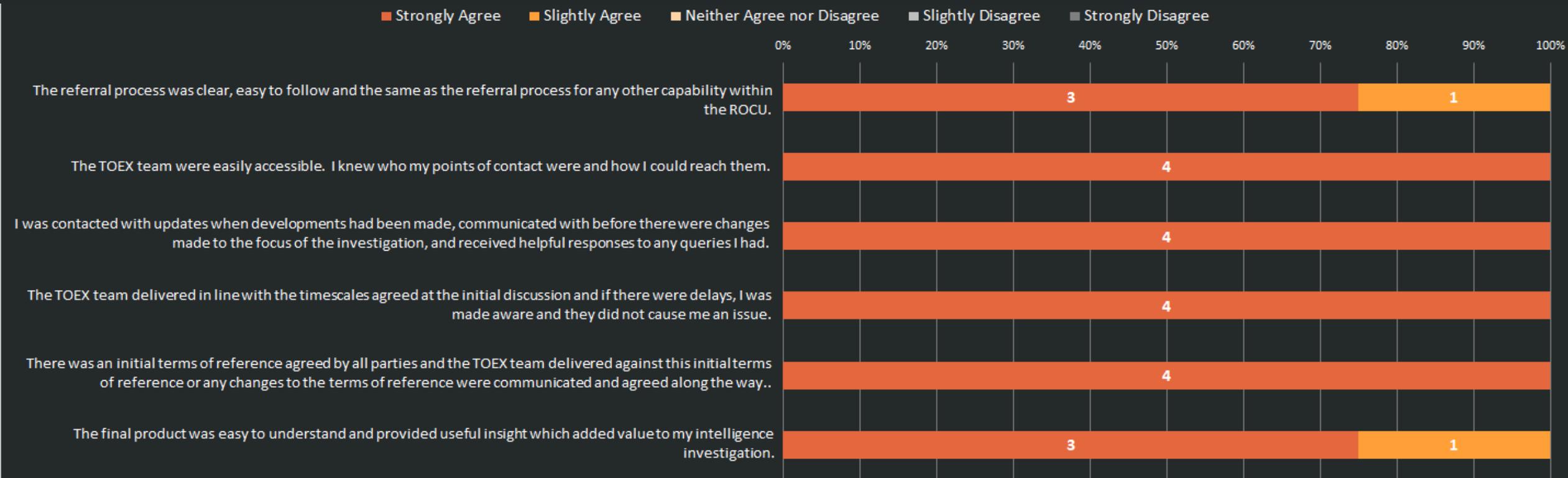
**Operational Feedback  
Survey Results  
October 2025**

# Results Overview

Four responses have been received within the reporting period:

- ✘ LONDON Op 33
- ✘ NEROCU Support
- ✘ NEROCU Op 86
- ✘ TARIAN Support

**Every respondent** answered 'Yes' to 'Would you recommend TOEX to a colleague?'.  
This brings the total to **100% (n.188)** respondents answering that they would recommend TOEX to a colleague.



## Value Added

“Analysis of product to identify threat of exploitation which the NEROCU can react to and mitigate, and the link to the Forces safeguarding services”

– NEROCU DI, **NEROCU Support**

“The subject of the investigation was not local and therefore there was limited available information. TOEX were able to accumulate all available information regarding the subject which spanned throughout England, Wales and Scotland. The information provided clarity on the extent of the subjects offending and informed bad character. Without TOEX assistance, it would have taken up considerable BCU resource to complete the task.”

– South Wales DS, **TARIAN Support**

“Analysts review of telecoms data and ANPR data which has produced a sequence of events which has been used by the investigation team when interviewing suspects.”

– Cleveland DS, **NEROCU Op 86**

## Areas for Improvement

“The analytical product received from TOEX is intelligence only. It would be of significant value if aspects of the analytical work by TOEX could be evidential.”

– NEROCU DI, **NEROCU Support**

The decision on whether to provide an intelligence only or evidential package is based on the requirements of the customer and capacity of the team.

## Staff Mentions

“**[Intelligence Manager]** - provided bespoke advice aligned to the needs of the investigations”

– South Wales DS, **TARIAN Support**

“**[Researcher]** and **[Intelligence Analyst]** were both very helpful. Produced SOE and intelligence products from mobile phone data provided by the investigation team.”

– Cleveland DS, **NEROCU Op 86**

## Future Surveys

If you have received support from TOEX and would like to provide feedback on the service provided, the survey can be found at the following location:

<https://forms.office.com/e/yHBVkpXg9m>