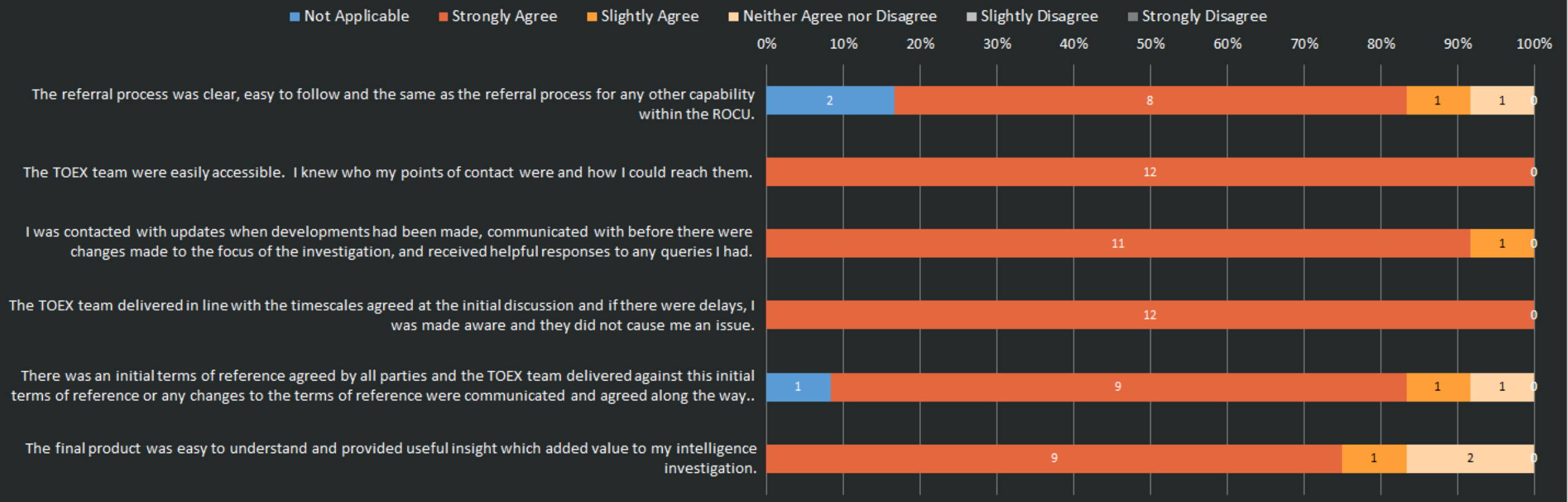
TACKLING ORGANISED EXPLOITATION PROGRAMME

Operational Feedback Survey Results June 2026

Results Overview

Twelve responses have been received within the reporting period.

Every respondent answered 'Yes' to 'Would you recommend TOEX to a colleague?'.
This brings the total to **100% (n. 267)** respondents answering that they would recommend TOEX to a colleague.



Value Added

"Resources and technical tools that we would not have access to without TOEX and the intel product that enabled us to assess and manage potential and ongoing risk."

– Sussex DI, **SEROCU Op 82**

"Identification of suspect via comms data check."

– South Wales, **TARIAN Support**

"The TOEX team identified sensitive intel which was unknown to us and helped greatly to direct the surveillance operation."

– Met DS, **LONDON Op 75**

"Comms applications - speed of submission, turnaround and quick analysis. Fantastic out of hours SPOC support to support enforcement."

–Norfolk DI, **ERSOU Op 98**

"Fast time intel gathering and risk assessing using DART."

– Surrey DC, **SEROCU Ops 83 and 84**

"The initial meeting and contact with the DS and the research assistance given by his team, but most importantly the joint visit with the IDO who came out with me and a colleague to what was initially suspected to be a Brothel exploiting women. Enquiries were made, intelligence was added, but the women were no longer at the location. The IDO was brilliant."

–Northamptonshire DS, **TOEX NT Op 41**

"The work completed was conducted as a proof of concept. [The Operation] is looking at criminal links with Children's care home and supported living accommodations. The product I received was of a high standard and helped me to see links and connections between placements, persons and criminal links. Going forward, this work will be used to help influence Police operations into OCG's and safeguarding work around vulnerable children."

- Thames Valley DS, **SEROCU Support**

"Presentation to team, advice and guidance, ease of contact."

- South Wales DI, **TARIAN Support**

"The analytical work assisted with suspect attribution to strengthen evidential case. Evidential support in terms of attribution assisted in obtaining CPS advice to charge."

- UCOL DS, **NEROCU Support**

"I would not have been able to achieve the results we have obtained without the guidance, analysis or research which came from TOEX, especially in the timeline to which they have turned this around. We have gone from identifying a potential suspect to sentencing in 6 months. The levels of detail in the investigation from TOEX, from phone downloads, financial data, ANPR work, call data etc is something that would have taken myself in CORE CID well over 18 months to complete, which no doubt would have resulted in many more vulnerable victims being exploited across the UK."

- Avon and Somerset, **SWROCU Support**

Value Added

"TOEX attended a CP Strat for a 15-year-old girl who is believed to be in contact with Com Network (she told carers about [sensitive details]). I was given an input on this by the team a few months ago and invited them to the CP Strat to offer their expertise."

– Avon and Somerset DS, **SWROCU Support**

Areas for Improvement

"More detailed report – i.e. which device related to which finding."

– Surrey DC, **SEROCU Ops 83 and 84**

Staff Mentions

"**[Intelligence Manager]** and **[Intelligence Development Officer]** - very willing to help."

– South Wales, **TARIAN Support**

"**[Intelligence Analyst]** - has been invaluable to the Intel Cell throughout the duration of the operation to date."

–Norfolk DI, **ERSOU Op 98**

"**[Intelligence Manager]** and **[Data Insight Analysts]** - quick response to queries, explained the tool clearly, honest feedback and learning around using DART for Com."

– Surrey DC, **SEROCU Ops 83 and 84**

"**[Intelligence Development Officer]** - assisted me loads, attended a joint visit, submitted intel and talked me through the process and my options etc. **[Intelligence Manager]** for initial engagement with me and for offering assistance when I was sat on an intel development that wasn't developing!"

–Northamptonshire DS, **TOEX NT Op 41**

"**[Researcher/Intelligence Development Officer]** completed the work and produced the product. I am very grateful to him for his time."

- Thames Valley DS, **SEROCU Support**

"**[Intelligence Manager]** - acted as SIO, offering me immeasurable valuable guidance throughout the investigation, from merely taking calls with updates of the job right though to the arrest, interview, casefile. **[Intelligence Manager]** did ANPR and Financial, both as intelligence and as evidential **[Intelligence Analyst]** did Call Data Analysis (intel dev and evidential) **[Data Insight Analyst]** Traffic Jam research into sex workers **[Intelligence Development Officer]** completed DPA'S and Call data applications, identified sex workers and Coms applications, as well as operational activity **[Researcher]** – Secured ASW evidence and CCTV from the airport."

- Avon and Somerset, **SWROCU Support**

The following members of staff have also been mentioned without further comment:

- **[Intelligence Development Officer]** (LONDON)
- **[Intelligence Analyst]** (NEROCU)
- **[Intelligence Manager]** (SWROCU)
- **[Senior Intelligence Analyst]** and **[Intelligence Manager]** (TARIAN)

If you have received support from TOEX and would like to provide feedback on the service provided, the survey can be found at the following location: **https://forms.office.com/e/yHBVkpxg9m**