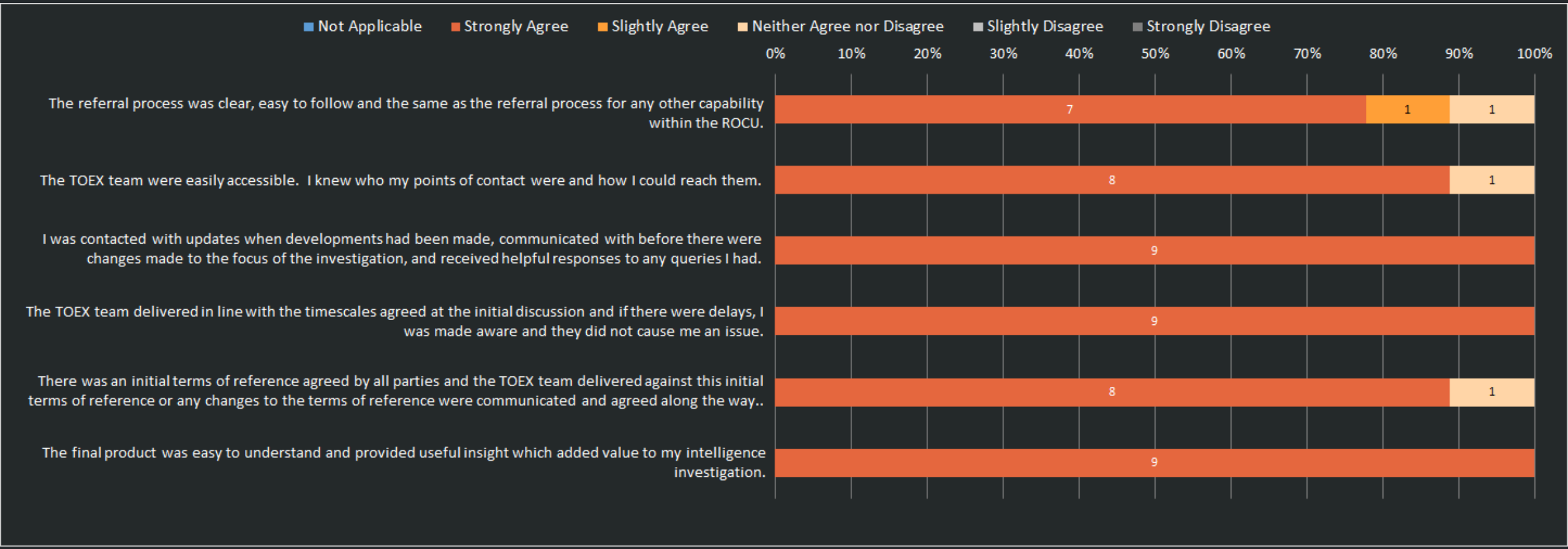
TACKLING ORGANISED EXPLOITATION PROGRAMME

# Operational Feedback Survey Results August 2026

# Results Overview

Nine responses have been received within the reporting period.

**Every respondent** answered 'Yes' to 'Would you recommend TOEX to a colleague?'.
This brings the total to **100% (n. 285)** respondents answering that they would recommend TOEX to a colleague.



# Value Added

"The assistance of TOEX with our investigation was invaluable - as well as providing expertise that was unavailable to us within Wiltshire Police, the speed with which they were able to complete their interrogation of the relevant computers and digital data was so much quicker than we could achieve and the product was much better than we would have received internally. On top of this, everyone I spoke to was extremely helpful and friendly. It was a really great experience working with TOEX and I am very grateful for all their assistance with our challenging case."

- Wiltshire DI, **SWROCU Op 150**

"I was the only officer allocated to this operation; the workload was very overwhelming in respect of the sheer amount of phone data. Although I was able to review the data and understand it, I wasn't able to produce an analytical product to present my case. TOEX was a huge part of reviewing and presenting the digital devices in this case which helped me to identify further lines of enquiry, and it strengthened my case."

- Greater Manchester DC, **NWROCU Op 58**

"We were able to pull together an arrest package for a historic job quickly as the research to find the suspect now was done quickly."

- Lancashire DS, **NWROCU Op 73**

"The details around where the IP had been connecting with WIFI and what had been searched."

- Durham DS, **NEROCU Op 162**

"The TOEX team we have been working with are invaluable to our operation. They have identified vulnerable victims for us, meaning we can safeguard and capture crucial evidence for our case. The term I used to the DS was that without them we literally could not do our job. The communication is excellent; we have regular catch-up meetings, and the turnaround is so quick. I feel they are as much a part of our operation as we are."

- South Yorkshire DI, **YHROCU Op 78**

"TOEX have resources that we don't have in force. As such they were able to translate and interpret the phone download which we wouldn't have been able to do. The product produced allowed us to have a clear understanding of both a drug supply network and an adult sex working network and the fact that neither are based or have an impact in our County."

– Gloucestershire PS, **SWROCU Support**

"Helpful for lines of enquiry for trying to trace a vulnerable missing person when other leads are not giving help to trace the misper. Identifies /confirms any vulnerabilities and for safeguarding."

– South Wales PC, **TARIAN Support**

"Identifying another potential offender who I was unaware of. This is the first time I have used TOEX and I am more than happy with support provided."

- Northumbria, **NEROCU Op 134**

## Value Added (Continued)

"TOEX have been an invaluable resource to assist in developing the jobs to a stage where we have a clear picture of what exploitation is going on and where it is occurring. The communication is great with clear parameters that Lancashire Police hold the risk, which when identified by TOEX is clearly communicated to Lancashire Police. With NWROCU Op 52, TOEX were able to identify roles of the suspects, which can be complicated in MSHT cases, they were able to identify further victims, location of brothels, identification of vehicles. NWROCU Op 52 had a Europol element to it as the main subject was under investigation in Romania too. TOEX were able to produce a very detailed PowerPoint for a meeting with Europol. This assisted Romania in making key decisions and for Lancashire Police too. Not only did they assist with this, but they discovered a further network of minibuses visiting Lancashire every Friday which travelled from Romania to Preston and identified that the person booking the ferries also booked adverts on an ASW advertising girls for sexual exploitation. TOEX have then communicated this through the regional forces and set up proactive stops. If TOEX was not available, then I have no doubt that many people would not have been safeguarded and suspects not identified."

– Lancashire DS, **NWROCU Op 52**

## Feedback Survey Link

If you have received support from TOEX and would like to provide feedback on the service provided, the survey can be found at the following location:

**https://forms.office.com/e/yHBVkpxg9m**

## Staff Mentions

"**[Intelligence Development Officer]** and **[Intelligence Analyst]** deserve my praise and recognition for their work, support and advice."

- Greater Manchester DC, **NWROCU Op 58**

"**[Intelligence Manager], [Senior Intelligence Analyst], [Intelligence Development Officers], [Intelligence Analysts]** and **[Researcher]** all did a brilliant job and I really appreciated all of them attending the meeting to discuss their results and briefing me personally about what they had individually and collectively found."

- Wiltshire DI, **SWROCU Op 150**

"**[Detective Inspector]'s** team are fantastic – **[Intelligence Manager] , [Intelligence Development Officers].** It is clear that each and every one of our TOEX team are doing what they do because they WANT to and are totally invested in building evidence and protecting children."

- South Yorkshire DI, **YHROCU Op 78**

"**[Intelligence Manager]** - quick, helpful search for relevant info to try locating MISPER."

– South Wales PC, **TARIAN Support**

The following members of staff have also been mentioned without further comment:

- **[Detective Inspector], [Intelligence Manager]** and **[Intelligence Analyst] (NWROCU)**
- **[Intelligence Manager]** and **[Intelligence Analyst]** (NEROCU)