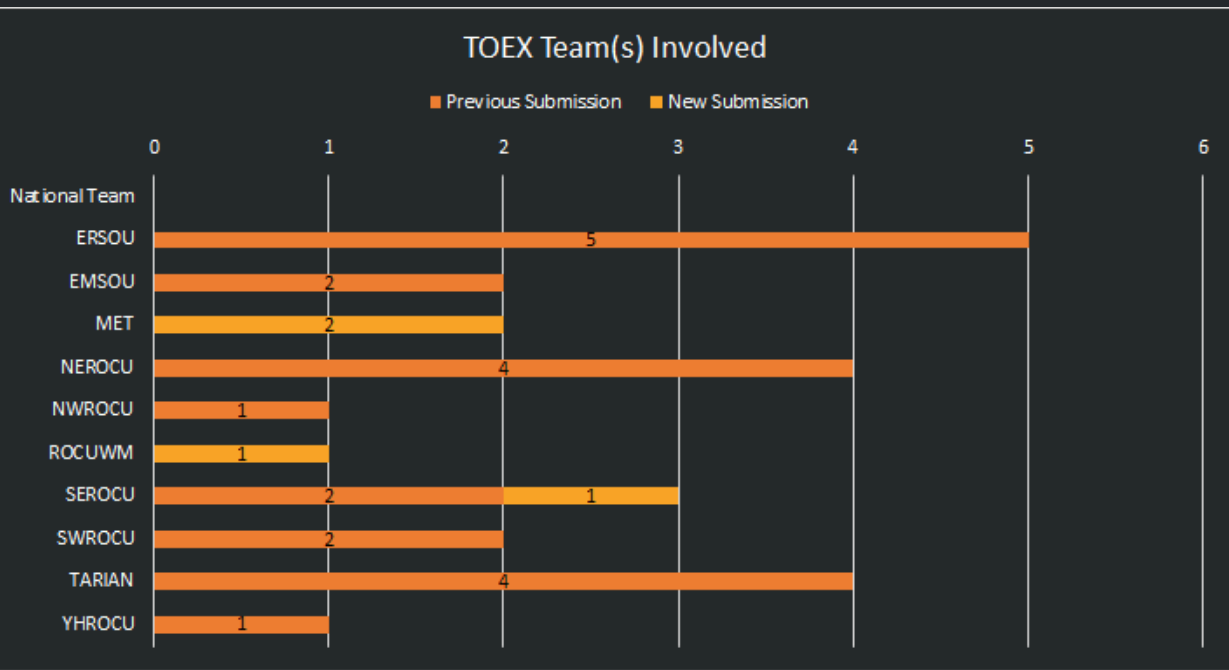


The logo for the Tackling Organised Exploitation Programme. It features the words "TACKLING ORGANISED" in a smaller, orange, sans-serif font above the word "EXPLOITATION" in a large, white, bold, sans-serif font. The letter "X" in "EXPLOITATION" is stylized with orange diagonal lines. Below "EXPLOITATION" is the word "PROGRAMME" in a smaller, white, sans-serif font.

TACKLING ORGANISED
EXPLOITATION
PROGRAMME

Operational Feedback Survey Results



Four responses have been received within the reporting period:

- ✘ SEROCU Op 31
- ✘ ROCUWM Op 70
- ✘ LONDON Op 8
- ✘ LONDON Op 7

**Every respondent answered 'Yes' to 'Would you recommend TOEX to a colleague?'.
This brings the total to 25/25 respondents answering that they would recommend TOEX to a colleague.**

- 1) The referral process was clear, easy to follow and the same as the referral process for any other capability within the ROCU.
 - 2) The TOEX team were easily accessible. I knew who my points of contact were and how I could reach them.
 - 3) I was contacted with updates when developments had been made, communicated with before there were changes made to the focus of the investigation, and received helpful responses to any queries I had.
 - 4) The TOEX team delivered in line with the timescales agreed at the initial discussion and if there were delays, I was made aware and they did not cause me an issue.
 - 5) There was an initial terms of reference agreed by all parties and the TOEX team delivered against this initial terms of reference or any changes to the terms of reference were communicated and agreed along the way.
 - 6) The final product was easy to understand and provided useful insight which added value to my intelligence investigation.
- ✘ All four respondents answered **'Strongly Agree'** to every question.



Value Added

“Expertise, intelligence research, analytical work and product, communication. [...] an expert team with expert knowledge and invested in our Operation”

- Thames Valley, **SEROCU Op 31**

“The Intelligence assessment was excellent with detailed intelligence/analysis and Hypothesis which allowed the Operational teams to hit the ground running”

- West Midlands DI, **ROCUWM Op 70**

“Intel and also strategic guidance around intel led lines of enquiry”

- Met DC, **LONDON Op 8**

“Review of product & Intel picture through analytical products”

- Met DC, **LONDON Op 7**

Areas for Improvement

There were no suggestions for areas of improvement across the eight operations included in this month's results.

Staff Mentions

“**[Intelligence Manager]**, **[Intelligence Analyst]**, [Non TOEX Member] - As a group they conducted extensive work to capture a Child Sex Offender who had been outstanding for a while in conjunction with the LPA intelligence team and Investigator- I cannot recommend them highly enough. They also provided advice and guidance which assisted in locating other potential child victims.”

- Thames Valley, **SEROCU Op 31**

“**[Intelligence Analyst]** did the bulk of the Intelligence assessment”

- West Midlands DI, **ROCUWM Op 70**

In response to “If you found a specific member or members of the team particularly helpful, please leave their name below and a brief description of what they did to help you”:

The Met respondent for **LONDON Op 8** mentioned **[Intelligence Development Officer]** and **[Intelligence Analyst]** without further comment.

The Met respondent for **LONDON Op 7** also mentioned **[Intelligence Development Officer]**

Survey Link

The survey can be found at the following location:
<https://forms.office.com/e/yHBVkpXg9m>

