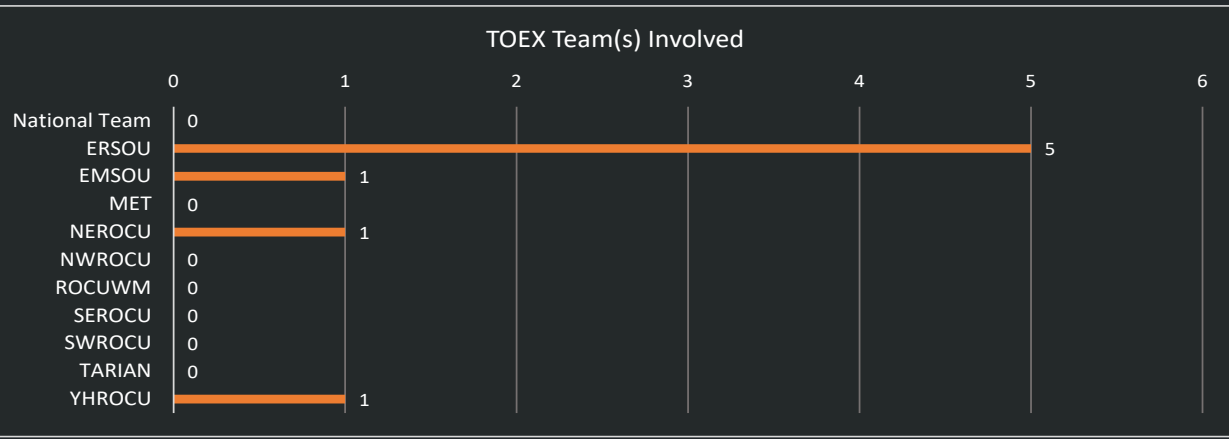


The logo for the Tackling Organised Exploitation Programme. It features the words "TACKLING ORGANISED" in a smaller, orange, sans-serif font above the word "EXPLOITATION" in a large, white, bold, sans-serif font. The letter "X" in "EXPLOITATION" is stylized with orange diagonal lines. Below "EXPLOITATION" is the word "PROGRAMME" in a smaller, white, sans-serif font.

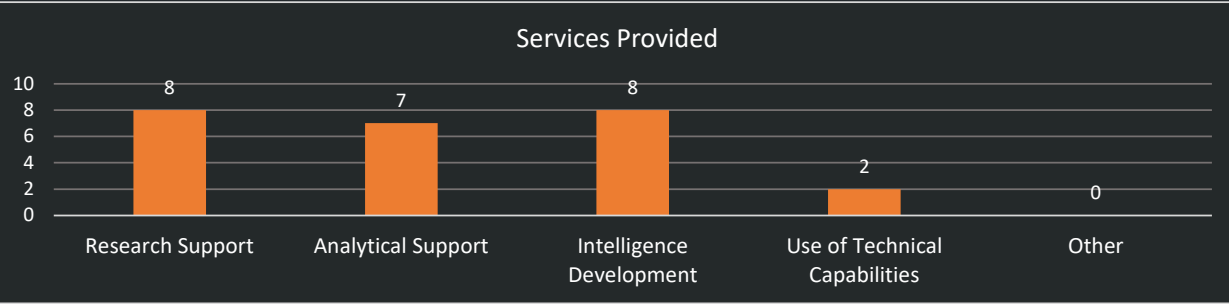
TACKLING ORGANISED  
**EXPLOITATION**  
PROGRAMME

# Operational Feedback Survey Results



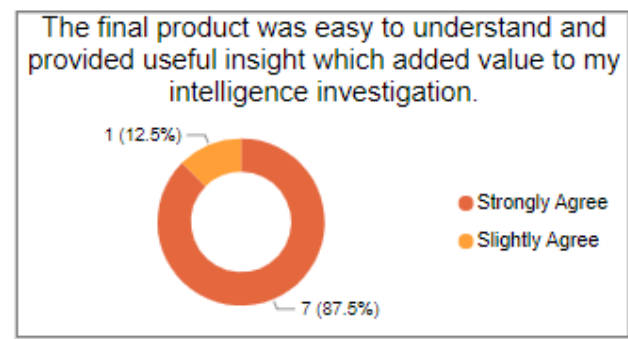
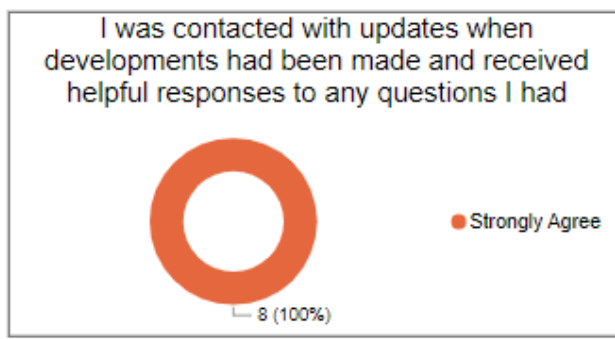
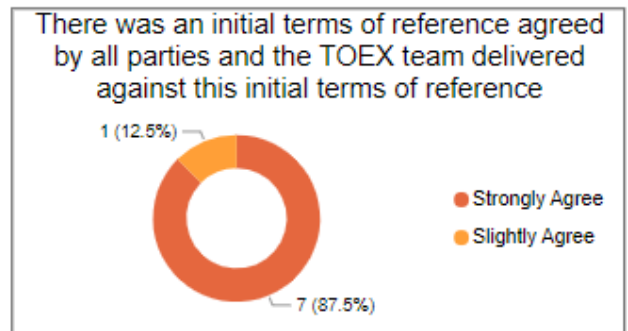
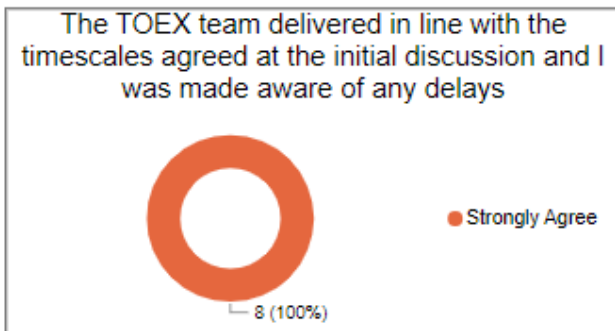
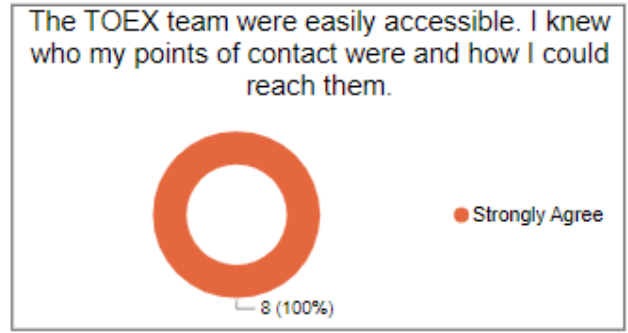
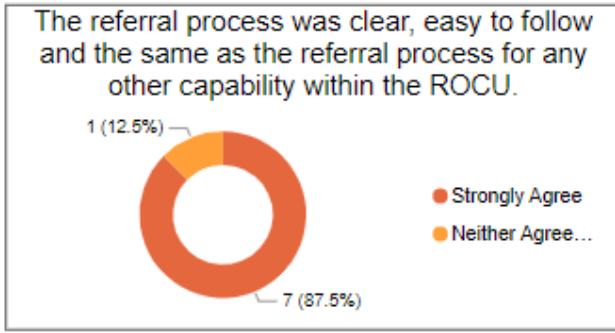
Eight responses have been received since the survey went live:

- ✘ Op BRANSTON (YHROCU)
- ✘ Op APPREHEND (EMSOU)
- ✘ Op NIGHTSTAR (NEROCU)
- ✘ Op STAITHE (ERSOU)
- ✘ Op TRIGRAPH (ERSOU)
- ✘ Op DERAILED (ERSOU)
- ✘ Op KARASH (ERSOU)
- ✘ Op PULVINO (ERSOU)



All eight operations included involved research support and intelligence development and seven also included analytical support. Two operations – **Op BRANSTON** (YHROCU) and **Op KARASH** (ERSOU) - also included the use of technical capabilities.

**All eight respondents answered 'Yes' to 'Would you recommend TOEX to a colleague?'**



## Value Added

"TOEX provided multiple services from intel development to obtaining CCTV and analytical work. This was all packaged up and a comprehensive report was provided that allowed the investigations team to continue the investigation. All services that were provided added value to the investigation."

"We received a platinum service from the TOEX team from all ranks and staff within the department."

– West Yorkshire (YHROCU), **OP BRANSTON**

"The ease at the ability to contact the team and get a response as well as the analytical reports received"

– Durham DC (NEROCU), **OP NIGHTSTAR**

"TOEX offered tactics beyond what is usually available"

– Bedfordshire (ERSOU), **OP KARASH**

"I was extremely happy and impressed as SIO."

– ERSOU (ERSOU), **Op TRIGRAPH**

## Areas for Improvement

There were no suggestions for areas of improvement across the eight operations included in this month's results.

## Staff Member Mentions

"All the team from the DI down to the researchers and analysts on the team. All the team that worked on the Operation were helpful and also assisted in the arrest phase. **[Intelligence Development Officer]** - remained in contact with the investigations team and was an integral part in gaining the evidence within the investigation. **[Intelligence Analyst]** - Again integral provided a detailed report around the findings from the research and analytical work that was carried out, **[Intelligence Manager]**- was the DS at the time on the team that supported the development and also assisted during the arrest phase. I would also like to mention **[Detective Inspector]** who also supported the investigation from the development stage to the arrest phase. It was a pleasure working with the TOEX team during this investigation.!"

– West Yorkshire (YHROCU), **OP BRANSTON**

"**[Detective Inspector]** - Always approachable, helpful and a superb team lead. **[Intelligence Development Officer]** - excellent work product, above what was often asked for. **[Intelligence Manager]** - very approachable and supportive of work requests"

- Norfolk (ERSOU), **OP DERRAIL**

"**[Detective Inspector]** was extremely helpful and engaged with me as SIO, **[Intelligence Manager]** was positive and drew the teams together. There were ongoing intel refreshes involving **[Intelligence Development Officer]** that made a massive difference to the development and enforcement "

- ERSOU (ERSOU), **Op TRIGRAPH**

Other mentions include **[Intelligence Analyst]** (NEROCU, **OP NIGHTSTAR**) and **[Intelligence Analyst]** (ERSOU, **Op STAITHE**)

