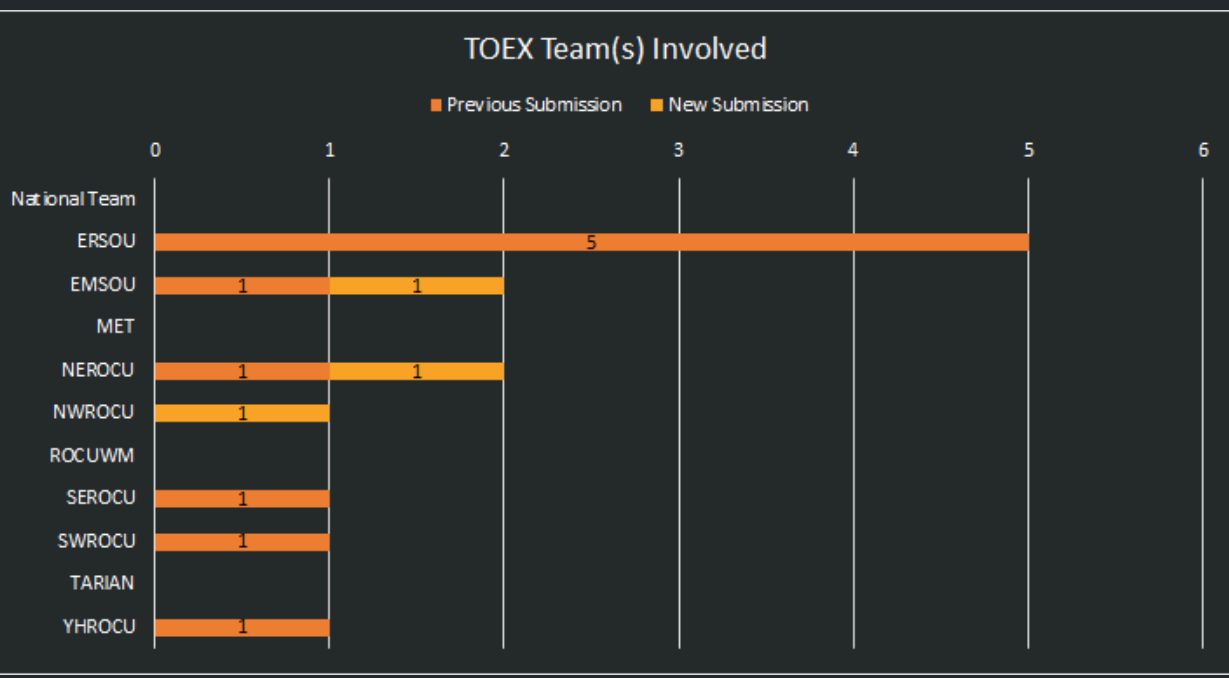


The logo for the Tackling Organised Exploitation Programme. It features the words "TACKLING ORGANISED" in a smaller, orange, sans-serif font above the word "EXPLOITATION" in a large, white, bold, sans-serif font. The letter "X" in "EXPLOITATION" is stylized with orange diagonal lines. Below "EXPLOITATION" is the word "PROGRAMME" in a smaller, white, sans-serif font.

TACKLING ORGANISED
EXPLOITATION
PROGRAMME

Operational Feedback Survey Results



Three responses have been received within the reporting period:

- ✘ Op WESTLAND (NWROCU)
- ✘ Op WITCHITA (NEROCU)
- ✘ Op EUSTON (EMSOU)

Every respondent answered 'Yes' to 'Would you recommend TOEX to a colleague?'.
 This brings the total to 13/13 respondents answering that they would recommend TOEX to a colleague.

1) The referral process was clear, easy to follow and the same as the referral process for any other capability within the ROCU.

✘ Two respondents answered 'Strongly Agree' and the other 'Slightly Disagree'

2) The TOEX team were easily accessible. I knew who my points of contact were and how I could reach them.

3) I was contacted with updates when developments had been made, communicated with before there were changes made to the focus of the investigation, and received helpful responses to any queries I had.

4) The TOEX team delivered in line with the timescales agreed at the initial discussion and if there were delays, I was made aware and they did not cause me an issue.

✘ Every respondent answered 'Strongly Agree' to questions 2-4.

5) There was an initial terms of reference agreed by all parties and the TOEX team delivered against this initial terms of reference or any changes to the terms of reference were communicated and agreed along the way.

✘ Two respondents answered 'Strongly Agree' and the other 'Slightly Agree'

6) The final product was easy to understand and provided useful insight which added value to my intelligence investigation.

✘ Every respondent answered 'Strongly Agree' to questions 2-4.



Value Added

“The knowledge and experience, the physical presence of assisting with Pre and Pro warrant”

– Greater Manchester DS (NWROCU), **OP WESTLAND**

“The attribution intel package was a great bit of work which provided the information needed to progress the operation.”

– NEROCU DC (NEROCU), **OP WICHITA**

“Regular communication”

-Nottinghamshire DS (EMSOU), **OP EUSTON**

Areas for Improvement

There were no suggestions for areas of improvement across the eight operations included in this month's results.

Staff Mentions

“**[Intelligence Team Leader]** and **[Intelligence Development Officer]**”

– Greater Manchester DS (NWROCU), **OP WESTLAND**

“**[Intelligence Team Leader]**, **[Intelligence Analyst]** and **[Researcher]**”

– NEROCU DC (NEROCU), **OP WICHITA**

“all of them, cant single one out. there are all very helpful and approachable”

-Nottinghamshire DS (EMSOU), **OP EUSTON**

Survey Link

The survey can be found at the following location:
<https://forms.office.com/e/yHBVkpxg9m>

